

Moodle FAQs for Students

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Have another question? Call Help Services: 406-683-7777

How do I login to Moodle?

Use your student ID (8000xxxxxx) as your login name and six digit pin as your password. This will be the same login information that you use for DAWGS.

I can't login to Moodle/My password doesn't work.

You must be registered for classes to access Moodle. Remember to use your student ID (8000xxxxxx) and six digit pin. If you recently changed your pin in DAWGS, wait one hour before logging into Moodle.

How do I change my Moodle password?

You cannot change your password through Moodle. You must change your password through [DAWGS](#). If you forgot your, password click Forgot PIN? on the DAWGS user login page and follow the steps to reset your pin. Wait one hour before logging into Moodle with your new password.

I am getting an IP address error. What do I do?

To login into Moodle again, you must first restart your computer. If you continue to receive these error messages, connect to the Internet using an ethernet cable, rather than wireless.

Why can't I see my courses?

Faculty control course availability so some courses may appear before others. If you recently enrolled in the course, allow several hours for the university systems to sync. If you do not see your course on the first day of class, contact Help Services (406-683-7777).

**I can login to Moodle, but I am taken to my profile page and can't access my courses.
What do I do now?**

This occurs when your email address is not loaded in Moodle. You cannot enter your email address. Please call the Help Services (406-683-7777) so that your email can be entered into the system.

What app do I use to access Moodle on my mobile device?

Our current Moodle platform is a responsive design, meaning you do not need to use an app to access the content of your course on your mobile devices. Such as androids or ios phones, tablets and iPads.

A video/podcast/image won't open or download. What do I do?

It could be an issue with your browser or Internet speed. Make sure you are using [Google Chrome](#). Do not use Internet Explorer when you are using Moodle.